

Dr B V Modi
Canon Street Medical Centre
122 Canon Street, Leicester, LE4 6NL

Minutes from Patient Participation Group Meeting
held on Tuesday 21th May 2019

Present: Chair - Mrs Walker (JW), Dr B Modi (BVM), Mrs M Modi (MM), Mr Fitzgerald, Mrs Hubbard, Mr Shah, Miss Ana Maru, Mrs G Sachdev, Mrs Simram Kang, Mrs M Bajwa, Mrs Harpreet Kaur, Mr S. Singh, Mehul, Mrs Rajbeer Kaur, Mrs Jagdeep Kaur, Mr Jaspreet Singh, Nagma Khan, Sahil Khan, Jamal Khan, Mr Paresh Shah and Ms F Cox (Matron Midwife)

1. Apologies were received from Mr B.Sanghani, Mr Sachdev, Miss B.Soni, Dr Morjaria from neighbouring practice was invited but could not come.
2. This was an emergency meeting. The agenda was changed last minute - due to closure of midwifery services within the practice. The proposal was made by the midwifery team to move midwifery services for local GPs to Woodbridge Road where there is Sure Start centre.
3. Midwife representative was Ms F Cox (Matron) who presented this case for moving to Woodbridge Road. They felt that this would be better services and links with Health Visitors were in the same building. Already they were doing blood tests there and hence the midwifery team had felt this was better moving services to there, not only for our practice but for neighbouring practices as well.
4. MF asked about the reasons and what consultation had taken place. Thereafter MF asked as there has been no consultation process, PPG's have not been informed, and impact analysis has not been undertaken what the best way forward would be. The proposed move on 1st of June to Woodbridge Road. FC after long discussion with patients and members of the practice decided to agree with 'freezing' the proposal.
5. FC will contact the practice to arrange further meeting and this was arranged for Friday 30th May 2019.
6. JW thanked all the patients involved who turned up. The majority of patients at the meeting were concerned with them using the midwifery services. Petition was sanctioned by JW and started signing.
7. As the meeting had taken much longer than we thought following long discussions about the procedures of moving services, which we suspect, the midwifery department was not adhering to. FC was asked to produce documentation of what their contract actually says about moving services.

Action points

- i. FC will produce consultation process required to move premises;
- ii. Contractually what the CCG is asking the midwifery department to undertake;
- iii. MF formally asked if a consultation process was required for patients then the PPG would agree to open on a Saturday and invite all patients in the practice to air their views. This was then put forward to FC who would take it back to her team;
- iv. An urgent meeting between FC and lead Midwife had planned these changes to come forward with more information as to how this was discussed and what issues raised the move.

8. AOB

9. Date of next meeting: 30th May 2019

Approved by Mrs J Walker (Chair)

Dated _____