

Dr B V Modi
Canon Street Medical Centre
122 Canon Street, Leicester, LE4 6NL

Minutes from Patient Participation Group Meeting
held on Tuesday 11th June 2019

Present: Chair - Mrs Walker (JW), Dr B Modi (BVM), Mrs M Modi (MM), Mr M Fitzgerald, Ms D Shiels

1. Apologies were received from Mr B.Sanghani, Miss A.Maru, Ms G.Sachdev, Mr Shah
2. Minutes of last meeting were discussed and approved;
3. The Group were updated on the discussions regarding midwife services (these are detailed in separate May Minutes).
4. The Group were updated regarding Patient Satisfaction Survey, we will be doing an in-house survey and MF will look at the old surveys and re-word the questionnaire and this will be discussed at the next meeting.
5. Newsletter was discussed and has been sent to MF who will look at re-designing the newsletter.
6. JW updated on City Wide PPG.
7. The Group were updated on extended hours – from 1st August 2019 Dr Modi will no longer be doing face-to-face extended hours but will continue telephone consultations. The extended hours will be done by the phlebotomist.
8. We discussed NHS 111 where appointments can be booked by NHS 111 directly onto our computer system.
9. The Group were also updated on new NHS mobile app available for patients for more information where patients can get their login details to register for online services.
- 10.The Group were updated that Prescribing of over the counter medicines is changing, regarding which medicines can be prescribed and which patients will need to buy. JW asked for a list of over the counter medicines.
- 11.The Health event held at Hamilton was also discussed.
- 12.AOB
13. Date of next meeting: Tuesday 10th September 2019 at 7pm.

Approved by Mrs J Walker (Chair)

Dated _____