

Canon Street Medical Centre
122 Canon Street, Leicester, LE4 6NL
Dr B V Modi

Minutes from Patient Participation Group Meeting
held on Tuesday 9th January 2018

Present: Mrs Walker (JW), Mrs Carr (IC), Mrs Richards (DR), Mrs Hubbard (LH), Mr Mark Fitzgerald (MF), Dr B Modi (BVM), Mrs M Modi (MM)

1. Apologies were received from Mr Bhavesh Sanghani
2. Minutes of August meeting were approved by JW
3. The Group discussed the Health Event held at Brandon Street and this was attended by LH. The Group felt that the Group's idea was 'stolen' by CCG. Also the Group were given very short notice about the date of the event and it was not convenient for everybody to attend. The Group felt CCG should have kept them informed and the Group were not given information about the event as to who was attending or informed the Group regarding the contents of the event.

The Group mentioned whether there is separate money available to organise these events and then the Group may be interested in organising an event themselves.

The group wished to know if the CCG was still giving finance, as it used to, to be used by the PPG?

4. Also the Group wanted to contact Mr Mayur to find out feedback from the event and MM will email JW with the relevant questions to ask him.
5. The Practice is unable to recruit a permanent Practice Nurse for last few months and the practice is employing locum Nurses. MM will advertise the post for Practice Nurse and there should be City wide plan to recruit Nurses.
6. The Group discussed the surgery floor and JW mentioned it has been over a year since discussion has been ongoing. JW said this needs to be done this summer and BVM agreed if weather is good, the floor will be done by this summer.
7. The Group discussed staffing and JW did appreciate NJ's (receptionist) work at the practice and there should still be room for improvement.

8. Also there are has been too many DNAs (Did Not Attend) in the month of December and the reason is mainly due to flu illness.
9. Date of next meeting: Tuesday 13th March 2018

Approved by Mrs J Walker (Chair)

Dated _____