

**Canon Street Medical Centre**  
122 Canon Street, Leicester LE4 6NL  
Dr B V Modi

**Minutes from Patient Participation Group Meeting**  
**held on Tuesday 11<sup>th</sup> April 2017**

**Present:** Mrs Walker (JW), Mrs Carr (IC), Mrs Richards (DR), Mr Shah (PS),  
Dr B Modi (BVM), Mrs M Modi (MM)

1. Minutes of November meeting were approved by JW
2. Radiology Services was discussed and this is now at Glenfield Hospital. Patients can walk in do have their x-rays but patients have to meet the criteria and the criteria is based on IREMA guidelines.
3. Also the 2WeekWait for cancer and bowel cancer screening was discussed and the Group were informed that the pathway of doing the test has changed.
4. PPG Data collection – JW discussed with regard to patient experience, accessing GP services, waiting and opening times, nurse times and health news.
5. Flooring was discussed again and the Group were informed that once the aluminium door is replaced the new flooring can be laid out.
6. We discussed Citywide – JW sent a language link which was very useful to the practice and that can be added to the Newsletter and website in the future.
7. The Group also discussed holding a health event for patients and there were ideas brought up to join with other practices; the actions were to discuss with other practices if they are interested to do jointly event.
8. We discussed new INR services and the Group were informed that in the near future, more complex patients discharged from hospitals will be sent to community services to provide their care.
9. AOB: JW suggested the comments on our practice website need to be regularly checked. The comments were not clearly visible but action has been taken to view comments from the patients.

Date of next meeting: Tuesday 9<sup>th</sup> May 2017

Signed

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Mrs J Walker (Chair)

Dated

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