

Canon Street Medical Centre
122 Canon Street, Leicester LE4 6NL
Dr B V Modi

Minutes from Patients' Participation Group Meeting
held on Tuesday 11th November 2014

Attendance: Dr B Modi, Mrs Carr, Mr Shah, Mrs Walker, Mrs Richards

Apologies: Mrs M Modi

1. Apologies were noted from MM.

2. We looked at the survey and the survey was very positive. The general feedback was excellent, it was disappointing that no one chose to give feedback on unhappy areas and this is why the spaces were left and it was clearly stated in the sheets that we wanted some information back so we could act on it. The other positive thing was that we had a wide population range, age and disability when 9% of the population had said they were disabled in some way and all age ranges except for 16-19 year olds were covered in the survey.

3. We also looked at ethnicity range and we covered most of the ethnicity groups in the practice as well as religious beliefs. We have got a wide range of opinions from people with different backgrounds and different age groups. Overall it was an excellent survey and we have to get some information back for patients to suggest where to improve things on.

4. The next meeting will be on Tuesday 13th January 2015 at 7 pm where we should have some action plans from this survey.

Signed

Mrs J Walker (Chair)

Dated
