

**Canon Street Medical Centre**  
122 Canon Street, Leicester LE4 6NL  
Dr B V Modi

**Minutes from Patients' Participation Group Meeting**  
**held on Tuesday 10<sup>th</sup> February 2015**

**Attendance:** Dr B Modi (BVM), Mrs M Modi (MM),  
Mrs Walker (JW), Mrs Richards (DR), and Mr Shah (PS)

**Apologies:** Mrs Carr

1. The final Action plan was presented to the Group which was discussed and changes were recommended by the Group.
2. The Group discussed the results and it was found that the age group from 15-19, there were no responses from the patient survey, and the main aim is to target the younger age group. The Group discussed how to encourage younger generation and suggested preparing a small slip with practice website details. JW will distribute this slip in libraries and schools to include the younger age group.
3. The Group recommended an analytical tool onto the website to count how many "hits" are on website.
4. Minutes of Meetings are now posted on the website.
5. The Group were informed that a new email has been created for patients to feedback with any issues with regard to the practice and verbal communication.
6. Date of next meeting: Tuesday 12<sup>th</sup> May 2015

Signed \_\_\_\_\_  
Mrs J Walker (Chair)

Dated \_\_\_\_\_